

Survey response

Patient feedback survey, additional information:

The first page of this survey, states that the surgery is having capacity issues, and the partners wish to understand the patients views.

Question 1, I assume the surgery had data for the number of patients that have attended in the past 12 months, as part of that data set you will also know the number of time each patient has visited the surgery in the past year, following on from that you will also have data on the age demographics V number of visits in the past 12 months. This would be very useful information to be made available.

It would also be useful to know the survey response numbers V the patient numbers registered at the surgery, to try to ensure that the survey has reached or been responded to by a significant percentage of the patient number registered. Or if the response numbers are too low to have statistical confidence.

Question 2, I am not sure of the reason for this question, I myself, will have travelled to the surgery via several methods, what is the relevance of this question?

Question 3, Fair question.

Question 4, The Question allows for further explanation. I assume these answers will be summarised into the most repeated response, this needs to be made available to all after the survey

From the surgery response statement, they say as an opening comment about where patients live, "some 48% live "before the railway bridge" and 52% live "after it." As such it is clear the current location is centrally based for the population of BOC, it allows the majority of the population to access via foot, without the need for additional transport, With increasing numbers on the patient list, smart working and solutions are required, such as multi site activities (Crouch Road), Extended opening hours, weekend opening hours, Training sites based in other building within the town.

I **attach** a distance map indicating the distance from the current surgery 1 Km & 1.5 km radius, as will be seen @ 1km about 70% of the BOC population is covered, @ 1.5km it is closer to 90%. If the surgery was to relocate to Burnham Waters, 1 km would only cover about 10 to 15 % and @ 1.5km only about 25 % of the BOC population. I understand that the surgery catchment area is far wider than just BOC, but the fact that 80% of patients registered are from BOC (ICB statement Aug 2023 meeting) this must be the determining factor for accessibility and location.



Question 5, This is a slanted question with the intent to scaremonger, it implies that for the surgery to remain in the same location a reduced service will have to be provided. The option to only pick 3, will purely be based on each respondents state of health currently, no option is give to say that the un selected service could be delivered from other sites within BOC possibly, or that all the listed services would be fully available as any alternative site, or lastly, if these services are currently even offered to the people of BOC in the BOC surgery, 17 topics listed, how many of these are currently available at the surgery, on a regular basis?

Question 6, Valid question, this was implemented as part of the COVID 19 response, and has probably been shown to work well, for appointments that do not require a face to face. If this service was to expand, it could increase the number of appointments to patients being available, so giving efficiency improvements. But this has nothing to do with the location of the surgery, Technically this can be done from any location that has the correct IT infrastructure, so I am unsure as to the reason this question has been part of this survey at all.

Question 7, space to further explain your views on remote appointments, Telephone, vid, etc.. why has this been give this space on such a short questionnaire, the ability to expand on Question 5 would have been preferable, again the data you hold on patient age would give a good indication as to the number who would be willing and able to make use of this service.

Question 8, Again this is a slewed question, saying you will be given more possible services if the surgery was to re locate, it does not specifically say if that location was to be at Burnham waters, as such it is a misleading question, as any re location site could be different to Burnham waters. The new news is that St Peters Hospital may also be potentially closing, if this is to happen it would give rise to even more difficulty in access to this type of service.

Further Feedback:

An estates Option Appraisal was finally commissioned in May 2022, this report has remained unavailable to the public for review. I have twice asked the ICB for copy's of the report, being refused on both occasions. This does not sit well for public engagement or scrutiny of what has been looked at as part of this appraisal. That said, it is known that as part of this appraisal, only a desk top search was conducted for possible alternative location site for a surgery.

The current surgery has a footprint of approx. 669²m

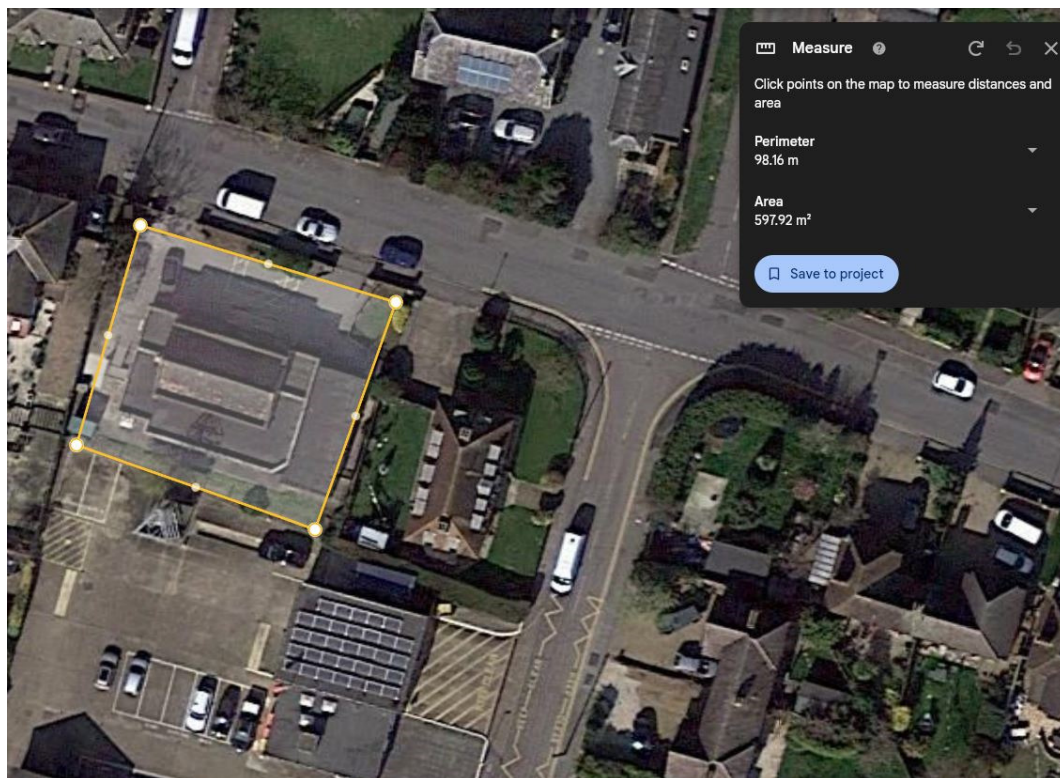
The car park by the surgery which is council owned land has an area of approx. 868²m, if a single story building were put on the car park site, this would double the area currently available at the surgery, using this site would have limited interference on the current surgery operations, the negative side is the loss of parking space, this could be negated by applying to have use of the coop car park, or to look to change the railway carparking area to public parking.

Attached google map reference of these sites.



Crouch Road clinic in BOC, has a floor area of approx. 600²m, reasons given for this to not be used have been that it does not meet current infection control standards, and IT infrastructure. If the current building was to be replaced by a 2 story building the floor space could be up to 1200²m, the building could be used for admin and training + special clinics as are being offered by Burnham waters, so that the delivery of service in BOC was would be split over 2 sites withing BOC, If this was to implemented the current surgery would be able to free up space to be able to deliver more of the day to day services to the patients of BOC.

Attached is a google map reference of this site.



MDC Planning policy I2.

section 2) states: Maximising accessibility to services, particularly for vulnerable groups, through better integration and locating new services where access can be improved.

This will include older people and people who are unable to drive, as such it must be a driver for delivery of service for BOC.

Attached is a copy of this policy.

Policy 12 Health and Wellbeing

The Council will aim to improve the District's health and wellbeing by:

- 1) Addressing health issues identified in the Maldon HNA and other plans and initiatives produced by Essex Public Health, NHS England, the Mid Essex Clinical Commissioning Group, Essex Health & Wellbeing Board or any associated or successor bodies, to deliver modern healthcare which meets the needs of the District;
- 2) Maximising accessibility to services, particularly for vulnerable groups, through better service integration and locating new services where access can be improved;
- 3) Promoting suitable types of residential developments which cater for the ageing population and support healthy and independent lives; and
- 4) Ensuring increased access to the District's green spaces and opportunities for higher levels of physical activities.

All residential development of 50 dwellings or more, and any Class C developments comprising residential, nursing and care home developments will be required to undertake a Health Impact Assessment that measures wider impact upon healthy living and the demands that are placed upon the capacity of health services and facilities arising from the development. Where significant impacts are identified, planning permission will be refused unless measures to meet the health service requirements of the development are provided and / or secured by planning obligations, or by CIL, as appropriate.

The Council will work with the NHS and other delivery bodies to ensure that the future health needs of the District are comprehensively addressed. New developments will be required to support the provision of new or improved facilities for health and social care. The Council will resist the loss of existing health facilities, including St Peter's Hospital in Maldon, unless appropriate new provision has been secured that meets the long term health needs of the District. If it is considered necessary as a result of future strategy development by the NHS and other delivery bodies, a focused review of the Local Development Plan will be undertaken to ensure the health needs of the District are met.

From Patient Participation Group (PPG) Meeting on 10th January. BOC Town Council

"The ICB are working with the surgery to consider all options and are liaising with Maldon District Council (MDC) and with Essex County Council (ECC) but there don't seem to be any other realistic options available in terms of new development sites. The ICB are not averse to the idea of Burnham Surgery having a branch site elsewhere in the area;"

Several sites have been suggested, Crouch Road, Possible the Coop, and Site Si (David Wilson) from the LDP

"Endeavour Way site (David Wilson development) has been suggested by members of the public as a possible site. There has not been any discussion with the developer regarding including a Health centre in the development and no planning Approval for the development to our knowledge."

Endeavor way (DW) apparently talks may have been started for the possibility for a parcel of land that had been approved for the Care Home on this site, as possibly being donated and being made available for a site of potential New surgery as well.

S106 Money held by MDC specifically allocated to BOC Stand at about £450K, and if you added up all the S106 money allocated for health for MDC that stands at a value of £2M.

Copy attached of the S106

Year	Status	Site Address	Burham-on-Crouch	Ward	Use Class	Date	14/00093/FUL	14/00108/OUT	14/00845/OUT	14/00356/ful	18/00443/OUT	18/00443/OUT	18/00443/OUT	10/18/00443/OUT	18/00443/OUT	18/01205/FUL	21/00075/OUT/M	Proposal in Planning	Code for Approval	Purpose	Change Details	Settlement/ Area where funds to be raised	Non-Triggered	Triggered	County TPA	County TPA	Total allocated amount
2017	Awaiting identification of project	52(j) Land south of Green Lane and north of Maldon Road, Burnham-on-Crouch	Burham-on-Crouch North	R	1/00093/FUL	14/00093/FUL	14/00093/FUL											Health	To be used by NHS England towards improvements at GP Practices within Burnham-on-Crouch	Within Burnham-on-Crouch		Y				£59,040.00	
2015	Awaiting identification of project	Land South Of Marsh Road Burnham-On-Crouch	Burham-on-Crouch North	R	14/00108/OUT	14/00108/OUT												Health	the enhancement of healthcare facilities and services at Burnham Surgery Foundry Lane Burnham on Crouch which serves the development	Burnham-On-Crouch		Y			£24,000.00		
2016	Awaiting identification of project	Land at Southminster Road, Burnham-on-Crouch (land opposite Chapel) (Matthew Home)	Burham-on-Crouch North	R	14/00845/OUT	14/00845/OUT												Health	Health care services to serve the development within Burnham on Crouch	Burnham On Crouch North		Y			£26,340.00		
2017	Awaiting identification of project	52(j) Land Between Chandlers and Creeks Lane Maldon Road Burnham-On-Crouch Essex	Burham-on-Crouch North	R	14/00356/ful	14/00356/ful												Health	Provision of additional capacity at the health centre within Burnham on Crouch	Burnham on Crouch		Y			£87,480.00		
2019	Monitor for trigger	Land North West of 2 Maldon Road Burnham on Crouch. (phase 1)	Burham-on-Crouch North	R	18/00443/OUT	18/00443/OUT												Health	Provision of a medical facility as per the planning permission shall be built.	Burnham on Crouch		Y			£0.00		
2019	Monitor for trigger	Land North West of 2 Maldon Road Burnham on Crouch. (phase 1)	Burham-on-Crouch North	R	18/00443/OUT	18/00443/OUT												Health	The medical practitioner must be available between 9 and 5 in perpetuity.	Burnham on Crouch		Y			£0.00		
2019	Monitor for trigger	Land North West of 2 Maldon Road Burnham on Crouch. (phase 1)	Burham-on-Crouch North	R	18/00443/OUT	18/00443/OUT												Health	Financial contribution for the use of hospital or community health care facilities within the District of Maldon	Maldon District		Y			£61,666.00		
2019	Monitor for trigger	Land North West of 2 Maldon Road Burnham on Crouch. (phase 1)	Burham-on-Crouch North	R	10/18/00443/OUT	10/18/00443/OUT												Health	Financial contribution for the use of general practitioner services within the area of Burnham	Burnham on Crouch		Y			£61,666.00		
2019	Monitor for trigger	Land North West of 2 Maldon Road Burnham on Crouch. (phase 1)	Burham-on-Crouch North	R	18/00443/OUT	18/00443/OUT												Medical	Health care facilities to serve the development with a general practitioner	on site		Y					
2020	Awaiting identification of project	Site 2(h) Marsh Road, Burnham	Burham-on-Crouch North	R	18/01205/FUL	18/01205/FUL												Health	Health contribution	on site		Y			£34,065.00		
2022	Monitor for trigger	Land North West Of 2 Maldon Road Burnham on Crouch (phase 2)	Burham-on-Crouch North	R	21/00075/OUT/M	21/00075/OUT/M												Health	To pay a health contribution for the benefits of the District of Maldon	Within the District		Y			£114,570.00		
																				Total to 2022					£448,827.00		

The position statement gives the following statement

The first section of the position statement gives the current patient list size as 9,635.

And later States

The position statement says that the Surgery will need to provide services for up to 14,000 patients, to support development growth to 2029. But there is no source for this +45% increase and no information about where those 14,000 patients will live.

Yet from the ONS census data

2021 Boc was at 8845, a growth from 7671 in 2011, this is 1174 increase.

So if the next 10 years BOC grows by the same amount in 2031 the population will be 10019, a good 3000 less than the position statement is saying.

Copy of ONS data attached.

Home → Europe → United Kingdom → East of England

BURNHAM-ON-CROUCH
Parish in East of England

Population

The population development of Burnham-on-Crouch as well as related information and services (Wikipedia, Google, images).

Name	Status	Population Census 2001-04-29	Population Census 2011-03-27	Population Census 2021-03-21
Burnham-on-Crouch	Parish	7,759	7,671	8,845

Burnham-on-Crouch

- **8,845** Population [2021] – Census
- **21.51 km²** Area
- **411.3/km²** Population Density [2021]
- 📈 **1.4%** Annual Population Change [2011 → 2021]

🇬🇧 Burnham-on-Crouch: town and civil parish in Essex, England, UK – Local dialing code: 01621 – Postal code: CM0

📈 W 🔍 📷 🏠 🍴 🛒 🏛️

East of England	Region	5,388,140	5,846,965	6,335,074
-----------------	--------	-----------	-----------	-----------

Source: UK Office for National Statistics (web).

It is very easy to find information on the web now, but the local people know the issues, and visiting the sites to fully understand concerns and the issues I believe is a very valuable part of this consultation.

Alan Shrimplin