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SMART DOORBELL POLICY 2023

Smart doorbells utilise the positioning of traditional doorbells and incorporate cameras that can capture images and sometimes audio of individuals visiting or leaving your premises. Some designs can offer a high-definition field of vision up to 180 degrees, which can also allow you to see individuals at the door from head to foot.

Often, smart doorbells also connect to a mobile app which can allow you to:

- view a live feed from a remote device.
- save and edit any recorded footage; or
- even potentially share recorded footage with others such as insurance companies or law enforcement.

Burnham on Crouch town council have conducted an assessment that fully addresses our need to use smart doorbells, the lawful basis for their use and explores the impacts on the rights and freedoms of individuals whose personal data are captured.

On that basis we have appropriately positioned our smart doorbell in such a way that the camera does not inadvertently record neighbouring entrances or private property, that are not the intended subject matter.

We place appropriate signage to inform individuals where doorbells are located.

We do not have continuous recording, live view or audio enabled, which could affect the privacy of others, by only having the camera activate when the doorbell is pressed.

We comply with the [Surveillance Camera code of practice](#) where required.